

# Oscer Privacy Policy

PLEASE REVIEW THIS PRIVACY POLICY CAREFULLY. BY USING OSCER (AS DEFINED BELOW), YOU ACKNOWLEDGE THAT YOU ACCEPT THE PRIVACY POLICIES AND PRACTICES SET FORTH HEREIN. IF YOU DO NOT ACCEPT SUCH POLICIES AND PRACTICES, YOU MUST EXIT OSCER IMMEDIATELY.

The Privacy Policy explains how Oscer may:

- collect,
- use, and
- disclose

**Personal Information** means information that alone or when in combination with other information may be used to readily identify, contact, or locate you, such as: name, address, email address, or phone number, as well as payment information. We do not consider Personal Information to include information that has been anonymized so that it does not allow a third party to easily identify a specific individual. We collect, retain and process Personal Information about Users (as defined below) in order to provide Oscer and for the other purposes described in this Privacy Policy.

## OSCER COLLECTS YOUR INFORMATION

We collect Personal Information when you:

- visit Oscer's website
- register to use Oscer;
- log in with social networking credentials;
- use Oscer; and
- communicate with us.

We also collect information, such as anonymous usage statistics, by using cookies, screen recordings, activity heatmaps, chat logs, all server data, and other similar technology as you use Oscer.

**Personal Information Collection.** You must register to use Oscer. To register, you may need to provide Personal Information, such as your name, email address, gender, and social network log-in credentials. You may also provide other optional information.

**Social Sign-On.** We collect Personal Information from the social media website when you use your social media credentials to log into Oscer or connect your Oscer account to the social media website account. For example, when you log in with your Facebook credentials, we may collect the Personal Information you have made publicly available





in Facebook, such as your name and profile picture. We may also obtain other information without your permission, such as your Birthday, Groups, Institutional Affiliation, Graduation Year, Friend List, and Current City. You may also sign into your social media account to find friends who also use Oscer.

**Using Oscer.** We collect information you post through Oscer. For example, when you interact with other users by posting comments, using the Oscer chat interface or when updating your account information, Oscer will collect the information you provide in such submissions, including any Personal Information.

**Customer Support.** We may collect Personal Information through your communications with our customer-support team.

**Cookies, Automatic Data Collection, and Related Technologies.** Oscer collects and stores information that is generated automatically as you use it, including your preferences and anonymous usage statistics.

When you visit Oscer, we and our third-party service providers receive and record information on our server logs from your browser, including your IP address, and from cookies and similar technology. Cookies are small text files placed in visitors' computer browsers to store their preferences. Most browsers allow you to block and delete cookies. However, if you do that, Oscer may not work properly.

By using Oscer, you are authorizing us to gather, parse, and retain data related to the provision of Oscer. We store your Personal Information for as long as is necessary to provide Oscer to you and as long as you have an account on Oscer.

## HOW WE USE YOUR INFORMATION

We use Personal Information:

- to provide Oscer to you and to improve Oscer;
- to operate, improve, and personalize the products and services we offer, and to give each user a more consistent and personalized experience when interacting with us;
- to provide you with information about products and services that we think may be of interest to you;
- for customer service, security, to detect fraud or illegal activities, and for archival and backup purposes in connection with the provision of the Services;
- for research and analysis purposes;
- to communicate with users; and to enforce our Terms of Use or other applicable policies.

We may use [de-identified] aggregated information for any purpose, including for marketing purposes.



**Internal and Service-Related Usage.** We use information, including Personal Information, for internal and service-related purposes and may provide it to third parties to allow us to facilitate Oscer. We may use and retain any data we collect to provide and improve our services.

**Marketing.** In the future, we may use information, including Personal Information, to provide advertising on Oscer and to facilitate transmittal of information that may be useful, relevant, valuable or otherwise of interest to you.

**Communications.** We may send email to the email address you provide to us to verify your account and for informational and operational purposes, such as account management, customer service, or system maintenance. We may also send email and text messages to you when you choose to receive Oscer Content (as defined in the Terms of Use) in this format.

**Aggregate Data.** We may anonymize and aggregate data collected through Oscer and use it for any purpose, including for educational research and development and marketing purposes.

**Participation In Research Studies on Oscer.** You may choose to participate in research studies conducted on Oscer by answering questions in questionnaires. By answering questions in such questionnaires through Oscer, you consent to take part in the research study and to have data collected through the questionnaires, including your name and other identifying information, shared with research institutions. We may also share aggregate response data (e.g., number of questions answered, accuracy, time spent) with your educational institution. If you are a student at such research or educational institutions, your choice to participate in a research study and aggregate information about your question responses may be used by such institutions and/or professors according to their policies.

## WE MAY DISCLOSE YOUR INFORMATION

We may share your information:

- with our third-party service providers as necessary for the provision of Oscer;
- to comply with legal obligations;
- to protect and defend our rights and property; and
- with your permission.

## SECURITY OF YOUR INFORMATION

We take steps designed to secure your information from unauthorized access or use. Unfortunately, the Internet cannot be guaranteed to be 100% secure, and we cannot ensure or warrant the security of any information you provide to us. We do not accept liability for unintentional disclosure.





By using Osker or providing Personal Information to us, you agree that we may communicate with you electronically regarding security, privacy, and administrative issues relating to your use of Osker.



## **YOUR RIGHTS OVER YOUR INFORMATION**

If you would like to access, correct or ask us to restrict our processing or delete any Personal Information that you have provided to us through your use of Osker or otherwise, or if you have suggestions for improving this Privacy Policy, please send an email to [support@oscer.ai](mailto:support@oscer.ai).

## **GOVERNING LAW**

By choosing to visit Osker or otherwise provide information to us, you agree that any dispute over privacy or the terms contained in this Privacy Policy will be governed by the law of the state of Victoria, Australia and the adjudication of any disputes arising in connection with Osker or Osker will be in accordance with the Terms of Use.

We may revise this Privacy Policy, so review it periodically.

## **SPECIAL NOTICE TO CALIFORNIA RESIDENTS**

Under California Law SB 27, California residents have the right to receive, once a year, information about third parties with whom we have shared information about you or your family for their marketing purposes during the previous calendar year, and a description of the categories of personal information shared. To make such a request, please send an email to [support@oscer.ai](mailto:support@oscer.ai) and please include the phrase "California Privacy Request" in the subject line, and provide us with your name, address and email address. We will respond to you within-thirty days of receiving such a request.

## **ADDITIONAL INFORMATION FOR EU RESIDENTS**

If you are a User who purchases and uses Osker directly, we serve as the "controller" of the personal data you provide to us. If you are a User who has been provided access to Osker through one of our University or College Customers, we process your personal data on behalf of our University or College Customers to fulfill our contractual obligations to them, in which case we serve as a "processor" of your personal data and the University or College Customer providing you access to Osker acts as the "controller."

If you are using Osker from the European Union, we will only transfer your Personal Information through the use of appropriate safeguards such as standard contractual clauses adopted by the European Commission or with your consent. If the transfer of your Personal Information or processing of your Personal Information is based on your consent, you may contact us at [support@oscer.ai](mailto:support@oscer.ai) to withdraw your consent. If you withdraw your consent, we will not be able to provide you with access to Osker.





We process personal data as necessary to pursue our legitimate interest of providing Osker to both Users and University Customers and to fulfill our contractual obligations. You have the right to access your personal data, correct inaccuracies in your personal data, request the erasure of your personal data and restrict the processing of your personal data. For more information about how you can access, rectify and erase your personal data, please email us [support@oscer.ai](mailto:support@oscer.ai).

